

Any device connecting to the SJFC network through VPN must have an updated Operating System and updated Antivirus Software. Connecting to the SJFC network with a compromised computer (i.e. virus, malware, etc.) could result in the loss of VPN access.

How to install the VPN client (**Windows**):

1. From Google Chrome, go to: <https://vpn.sjfc.edu>
2. From the Login window, select the SJFC (Multi Factor Auth) Group
3. Click on "Logon"



4. Enter your SJFC Email Address, then click "Next"

ST. JOHN FISHER COLLEGE

Sign in

@sjfc.edu

[Can't access your account?](#)

Next

Please use your full SJFC email address when logging in.

If you need assistance, contact the OIT Service Desk at (585) 385-8016 or OITServiceDesk@sjfc.edu.

 Sign-in options

5. Enter your SJFC Account Password, then click "Sign In"

ST. JOHN FISHER COLLEGE

← @sjfc.edu

Enter password

.....

[Forgot my password](#)

Sign in

Please use your full SJFC email address when logging in.


If you need assistance, contact the OIT Service Desk at (585) 385-8016 or OITServiceDesk@sjfc.edu.

6. Complete your Authentication Method (App, Text, or Call)

ST. JOHN FISHER COLLEGE

@sjfc.edu

Verify your identity

 Approve a request on my Microsoft Authenticator app

Use a verification code from my mobile app

Text +X XXX-XXX-XX

Call +X XXX-XXX-XX

[More information](#)

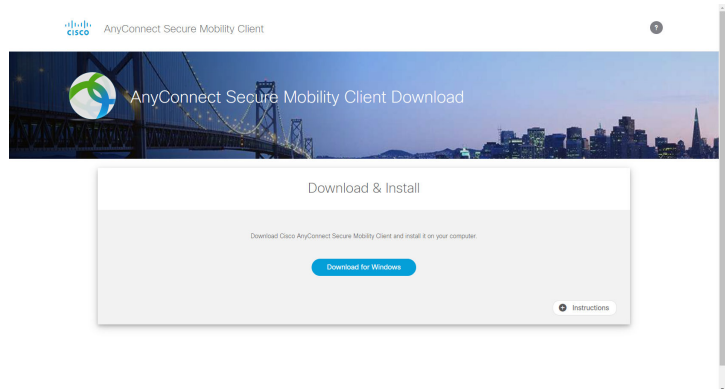
Are your verification methods current? Check at <https://aka.ms/mfasetup>

Cancel

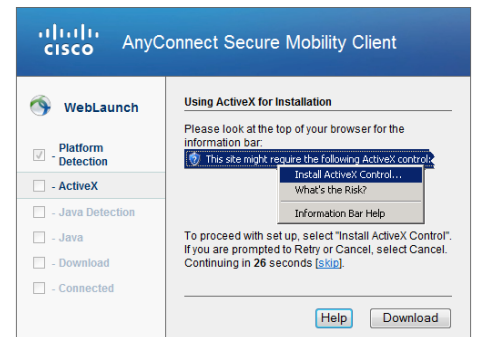
Please use your full SJFC email address when logging in.

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7. Click "Download for Windows"



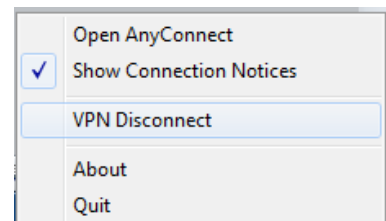
6. Run the file that was downloaded



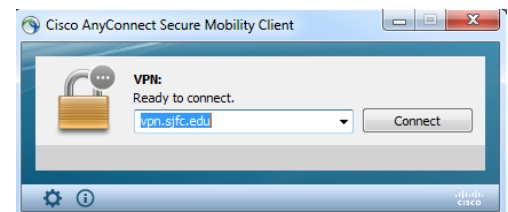
4. If prompted, click on "install ActiveX Control" on the bottom of the Internet Explorer window.

5. After installation is completed, the VPN client will appear in the system tray (bottom right corner of PC). If the pad lock  is in the "lock" position, the VPN client is connected.

6. When done using the VPN client, right-click on the icon and select "VPN Disconnect".



Note: If the auto installer fails, you will receive a prompt to manually install the application. Enter: **vpn.sjfc.edu**, click on **Connect** and select SJFC (Multi Factor Auth) **group**



For assistance, contact the OIT Service Desk:

Web: <http://oit.sjfc.edu> Email: oit servicedesk@sjfc.edu Phone: (585) 385-8016

Revised: March 2022

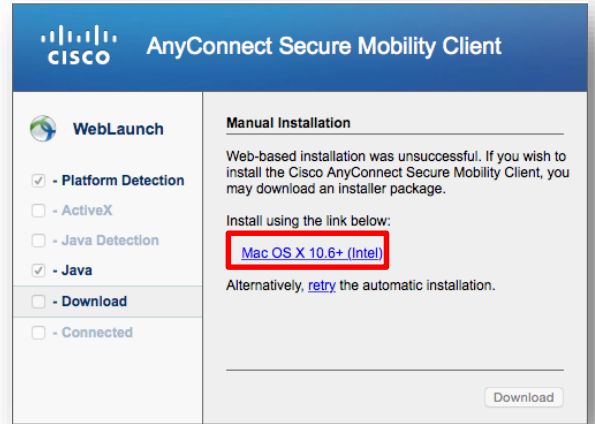
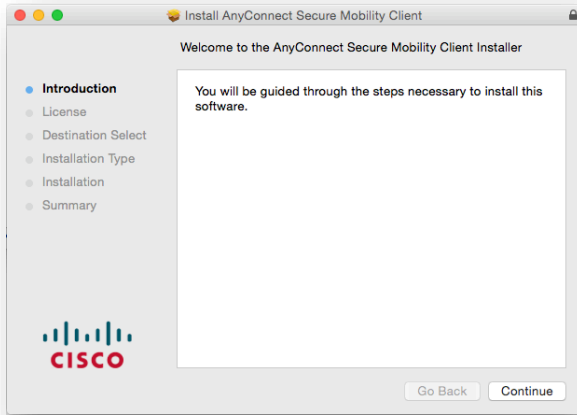
How to install VPN client (Mac OS X):

1. From Internet Explorer, go to: <https://vpn.sjfc.edu>
2. From the Login window, select the appropriate group
3. Enter your username and password (network credentials) and click on **Login**.

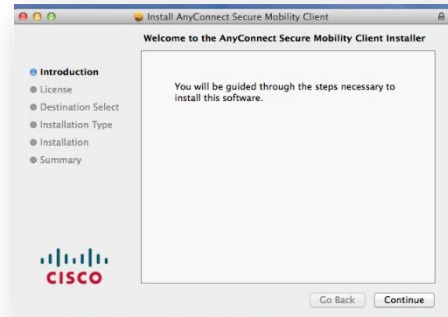
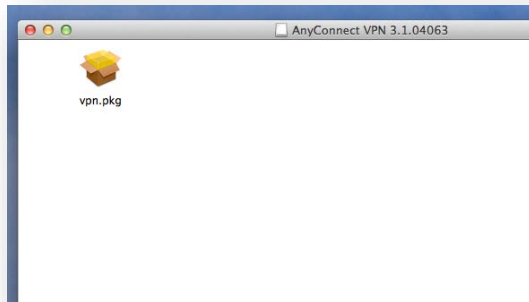


4. From the **Install AnyConnect Secure Mobility Client** dialog box, the installer will detect the appropriate application needed to install and if the application isn't available it will prompt for Manual Installation.
5. If prompted click on link to manually install.

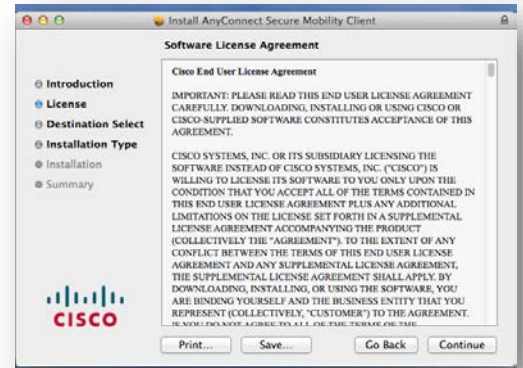
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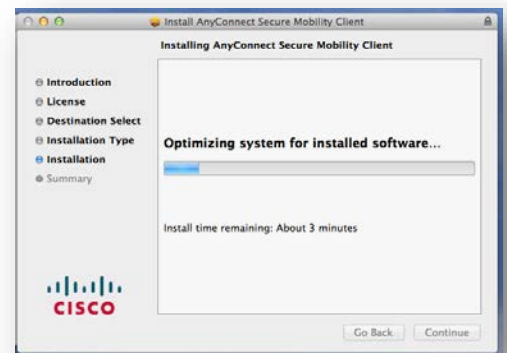
6. Double click on the vpn.pkg installer file, follow the on screen instructions and click Continue.



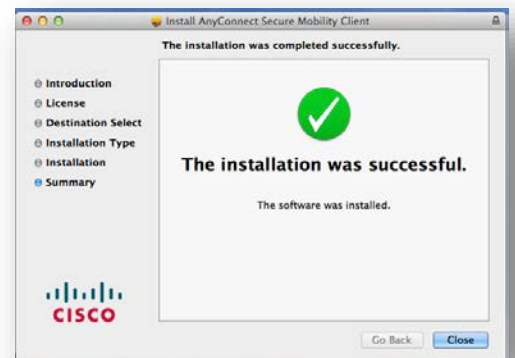
- From the Install **Any Connect Secure Mobility Client** dialog box, click on **Continue** and **Agree** to Software License.



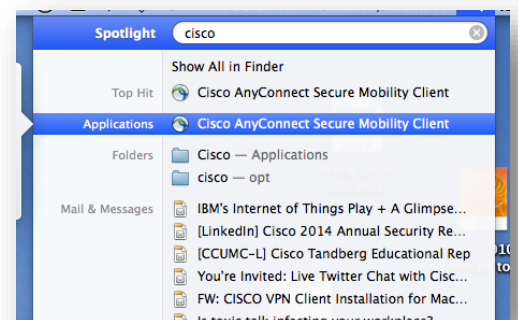
- From the Install **Any Connect Secure Mobility Client** dialog box, click on **Install**.



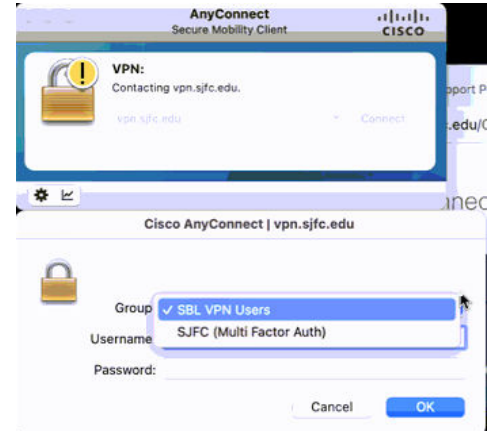
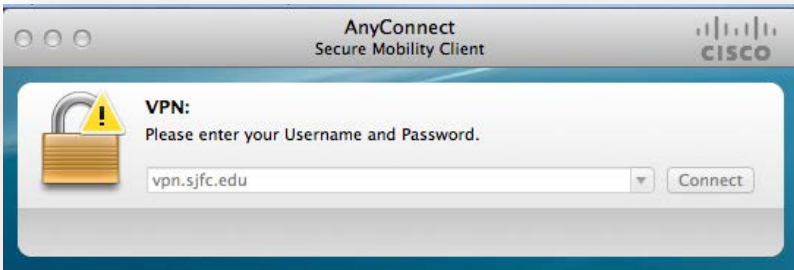
- From the Install **Any Connect Secure Mobility Client** dialog box, click on **Close**.



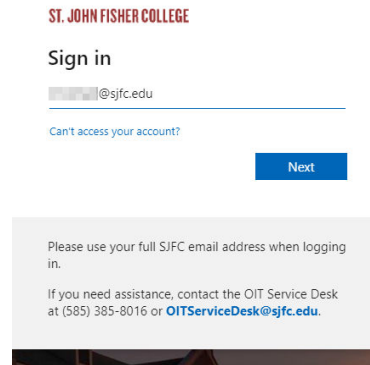
- Search for the application; **Cisco AnyConnect Secure Mobility Client** and **Open** the application.



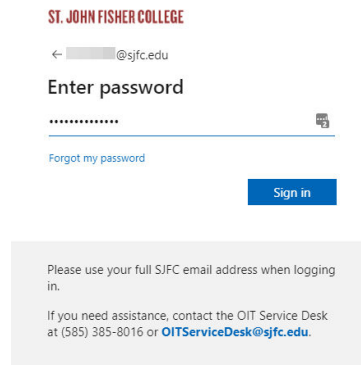
11. Enter: **vpn.sjfc.edu**, click on **Connect**, and select the **SJFC (Multi Factor Auth)** group.



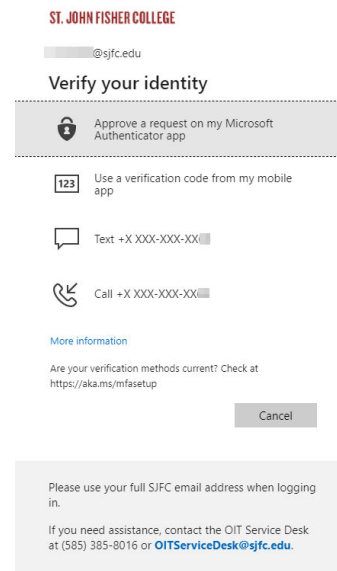
4. Enter your SJFC Email Address, then click "Next"



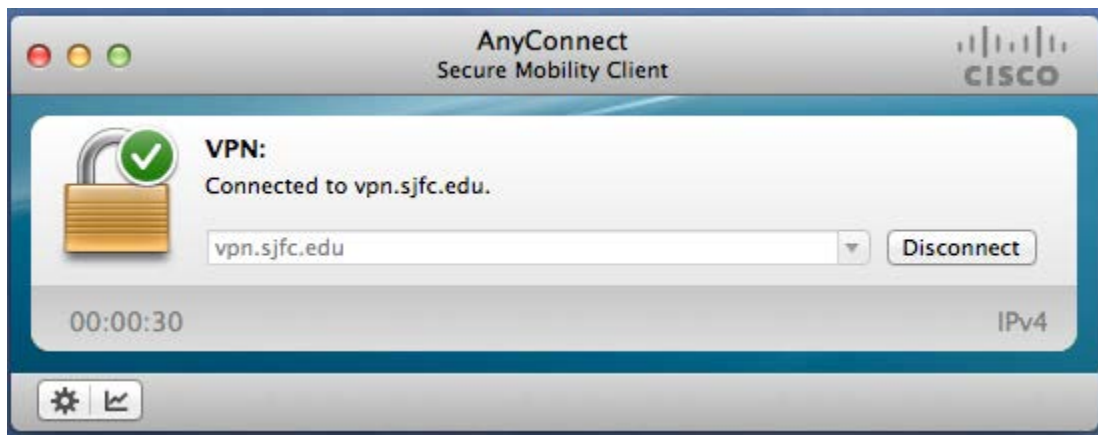
5. Enter your SJFC Account Password, then click "Sign In"



6. Complete your Authentication Method (App, Text, or Call)



12. When done using the VPN client, click on **Disconnect**.



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